

Child Cabinet Locks



Troubleshooting

Strap Size Difference

Unfortunately, there is no way to make the strap size larger than what it is. However, you can easily convert the strap to a smaller size. First, select the opposite side to the opening mechanism. This side will allow you to slide the mounting pieces closer or farther apart. Apply some pressure on this piece until you hear a click and the piece slides up. Then, you are able to move the piece to your desired location on the strap (video instructions available for this section). Once the location is set, close the clip similar to the way it opened. If wanted, you may cut the excess off if applicable.

Make sure this is completed before applying and sticking the strap to the desired area. After completed, you may then adhere the strap.

Will Not Stick

When attempting to apply the straps, make sure that the surface you are applying the lock to is clean. This implies using a wet rag to scrub off any debris and further drying the surface. After words, double check that the adhesive you are using on the strap has not been previously used or dirtied. If so, you may need to resort to purchasing a new adhesive pad.

If the problem keeps pursuing, it most likely means that the surface you wish to apply it on is not suitable for 3M adhesive. Although 3M adhesive is widely applicable to many surfaces, there are a scarce amount that will not work. If you wish, you may apply glue to the bottom of the strap ends. Beware as you will not be able to take these straps off nicely if you decide to use glue. Also notice that we are not liable if these straps come off while using glue, for different glues are designed for different jobs. It is recommended that you do research on the best glue for the material. Again, we caution this idea as a last resort as it will terminate the product warranty and leave you with a potential risk.

If the strap was previously applied but they keep falling off, it also be due to a poor surface. If so, regard the above paragraph for further details. While these straps are suitable for certain ovens, intense heat will loosen adhesive. Thus, if your oven conveys a large amount of external heat, these locks will not be suitable for it.

Will Not Open

The mechanism to open and close the strap is not too complex. Because of so, there are not many reasons such thing should happen. However, if it does, it will either be due to residue building up on the switch or a plastic piece breaking.

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If you can assess that the problem is residue, it may be an easy fix. Apply a wet rag to the sitch area and scrub off any dirt or grime. If able to, open the latch with your figners and do the same on the inside. If this doesn't work, use WD40 and apply a very small amount on the surrounding lock cracks. Then, open and close the latch numerous times untill the problem is gone.

If the problem is pertaining to a break, the only solution would be to apply a new one. You may be able to recieve a new package if there are no more locks left in your current package. This is possible if you purchased withen three months, can provide proof of correct usage, and can send in the broken lock.

Removal

First, loosen the adhesive with a hair dryer on low heat. If the heat is too hot or such surfaces are noted for poor paint, permanent damage may be applicable with this method. Before the lock gets too hot, attempt to take the lock off every few seconds/minuets. Do not use too much force or damage may occure.

Once off, use a wet rag to scrub off the adhesive left on the surface. Dry the surface very good if you are attempting to put a new lock on.

If we did not cover your situation or you are still not satisfied, make sure to contact us on our support page or at info@superiorstock.net.